

Indicators and Measures to Enhance Operational Efficiency for Regional Airports

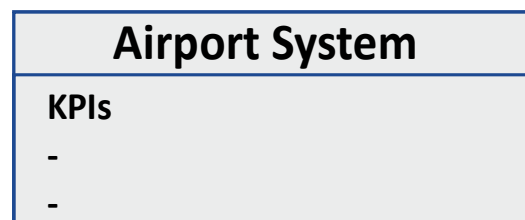
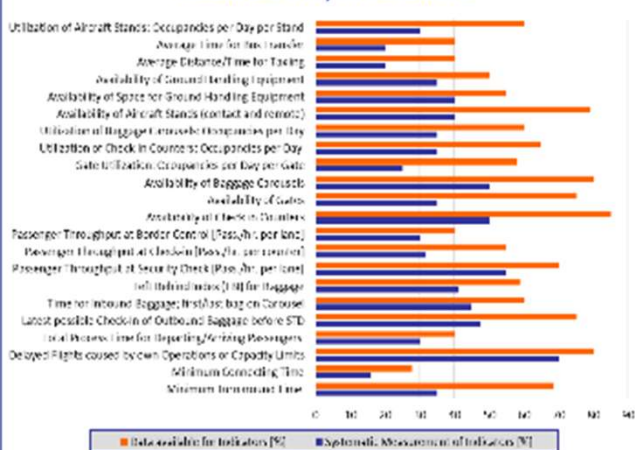
To measure and enhance operational efficiency for Regional Airports a set of possible indicators and measures has been suggested and presented at the ACI EUROPE Regional Airports Forum Conference. As part of the study a survey has been carried out among Regional Airports in Europe.

As a result of the study recommendations have been provided to regional airports on how to use KPIs (key performance indicators) for the improvement of operational efficiency.

Period of Services:
2011



Results of Survey on Indicators 1



Passenger Processes

KPIs
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Baggage Processes

KPIs
-
-

Apron Processes

KPIs
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-